

~Palm Canyon Villas~

Newsletter

Newsletter #5 Fall/Winter 2020

From Your Board of Directors

Dealing with the Corona virus.

Since the reopening of our pools and now spas it seems as though things have gotten back to normal again around the complex. It is quite apparent just how much everyone truly enjoys being able to use all the common facilities once again. Now we just need to make sure everyone uses extreme caution and care in and around the common grounds.

The summer of 2020 was probably the busiest for pool use in many years. This may have been due to the excessive heat throughout the region.

In Palm Springs alone

we set record temps of 122 on several days in August.

In general our full time owners and tenants appeared to have adjusted well to this new and rather bazaar way of life with Covid-19.

Not sure how many are suffering from the "Corona 15", but some have said they continue to find goodies that are not normally on their regular diet.

By the way the Corona 15 is what many refer to as the weight they have gained during this pandemic. Let's hope all of this comes to an end, and very soon.

Seasonal owners

For those of you who may use your unit only on a seasonal basis you may find things a little different when you

return. In many respects some of the changes have proven to be better.

Our on-site office for example has continued to function normally, however it remains closed to all public contact. The window next to the office door provides a very simple fix to those needing assistance. It is similar to a Mac Donald's drive up window only without all the good stuff ...sorry!

And please remember no rental activity is conducted at the HOA's on-site office.

Social Distancing

We continue to follow all local and nationwide health directives.

Who knows what directives we will be following once the season is upon us but we will try to keep everyone informed.

Recent grounds inspect

A recent grounds inspection was performed, and by an independent party. This was done so as to avoid any possible misunderstandings or comments about being consistent with the inspection. It was nice to see just how many owners truly care about the complex, and their exclusive use patios and balconies. Of the 224 units only 17 units received reminders, or requests for corrective action. For those of you who have already taken care of things ...thank you. And for those who have yet to take corrective measures it is strongly recommended that you do so, and soon.

A rules violation fine can be very costly and is completely unnecessary.

From Your Committees

Architectural Committee reminder

An important reminder, when you replace your air-conditioning unit there are two very important matters you must attend to.

1. Your a/c contractor must obtain the proper City permits, and

2. You must have the HOA's roofing contractor provide a roof inspection and report to the HOA's on-site office. Please call:

RAM Roofing # 1-760-813-9999.

And as a guideline to what requires an Architectural Submission

form **please remember other than interior painting and carpet an Architectural Submission Form is required before the commencement of any interior unit repairs.**

Also the City of Palm Springs will need to be contacted for certain projects.

Palm City Hall Some helpful phone numbers:

Palm Springs City Hall 1-760-323-8299

Building:
1-760-323-8243

Planning:
1-760-323-8245

Public works:
1-760-323-8253

From Your Management team

PCV Management

As you may know your association has two separate management entities, one being administrative and the other maintenance and operations.

Personalized Property Management handles your administrative matters such as owner's financial matters, book keeping, accounting and so on.

Our account manager at PPM is David Schuknecht and he will be more than happy to be of service.

PPM also provides after hour's emergency services when a situation cannot wait until the following business day.

The main PPM office phone number is 1-760-325-9500.

Palm Canyon Villas On-Site Management

The HOA's On-site office remains as usual with normal office hours of 8:00AM to Noon Mon – Fri.

Phone # 1-760-324-4835

This office provides maintenance and operations management and supervision for the association's common grounds.

It is extremely important for everyone to know that neither PPM nor your on-site office handles any rental business whatsoever. Please instruct your rental guests short term, or long term, to contact you direct with any rental business or issues they may have.

This should include but not be limited to:

- Pool gate keys.
- Parking space number.
- Location of mail boxes.
- Your unit's property manager
- Your units address, and phone

Other numbers of importance are:

Police and Fire Non-emergency
1-760-327-1441

After hour's emergencies:

Personalized Property
Management: 1-760-325-9500

Police or Fire emergency 911

Desert Protection/ Parking lot
patrol 1-760-327-5288

Your Rules and Regulations

We continue to write to everyone concerning your association's rules and regulations. We do so for many good reasons. The first and the most important is the protection of everyone's investment. Without rules in any association, disorder would have a serious and negative impact on your property. Also we have many new owners who may not be familiar with HOA procedures. We may also have owners who are just unaware or have forgotten. Either way it is important for everyone to understand and appreciate just how your association functions.

Read your CC&R's, By Laws, and Rules and Regulations (boring as they may be) and then if you have a question please ask. Not understanding what is a common area or an exclusive use common area is not a sin, but taking matters into you on hands can be costly and unnecessary.

As we have said before:

**PLEASE, don't get angry
get informed**

A feel good story for pet lovers

During these rather troubling times it seems as though all we ever hear is bad news. Here is a great story and it happened right here at Palm Canyon Villas.

Lost but happily found.

A new owner had just moved in to his unit at PCV, and during all the chaos his beloved little dog just completely vanished. Thinking the worse, but not giving up, the owner contacted everyone he could think of. The owner posted notices everywhere but to no avail. It appeared all was lost. Meanwhile our very caring landscape person in phase #4 Armando noticed a little dog wandering around the complex and Armando had the presence of mind to do the right thing and rescue the little dog. He then tried to locate the dog's owner, but unfortunately without success. As Armando's work day was coming to a close he gathered up the little dog and took it home for a meal and an overnight stay.

The next day Armando returned with the little dog and was immediately contacted by a fellow PCV landscape worker Antonio who had notice a "missing dog" note posted at the complex. They immediately contacted their supervisor Mikey and the search was on. The three proceeded to knock on doors until eventually they found the little guys owner and all was right with the world again. So on behalf of all of us here at Palm Canyon Villas and certainly our new owner and his little K9 pal we thank Armando, Antonio and Mikey for being so kind and helpful in avoiding what could have otherwise been a very sad situation.

In closing

It's nice to end on a positive note, and hopefully this newsletter will be received by all in good health and happy spirits.